

Security & Data Protection.

How eventpage.ai protects the data of your guests, members and partners - from infrastructure to AI.

Hosted in Frankfurt

Google Cloud, region europe-west3

GDPR-compliant

DPA, TOMs, external DPO

Independently tested

Penetration test incl. re-test 2026

AT A GLANCE

Security you can verify.

HOSTING

Frankfurt, Germany

Google Cloud Platform, region europe-west3 - certified to ISO 27001, SOC 2 and C5.

ENCRYPTION

TLS 1.2+ & AES-256

All data encrypted - in transit and at rest.

ACCESS

Roles, MFA & SSO

Least-privilege roles, MFA for all production access, SAML SSO for enterprise.

TENANTS

Strictly separated

Tenant IDs and row-level security at database level.

AVAILABILITY

Daily backups

Geo-redundant within the EU, RPO $\leq$ 24 h, RTO $\leq$ 8 h.

ASSURANCE

Independently tested

Penetration test by Cognisys incl. re-test (September 2026).

PRIVACY

GDPR by design

DPA under Art. 28, TOMs under Art. 32, external data protection officer.

AI

No training

Customer data is never used to train AI models.

Run in certified data centres in Frankfurt.

- **Google Cloud Platform, region europe-west3**
Production workloads run in Google Cloud EU regions, with Frankfurt as the primary location.
- **Physical security**
Strictly controlled access and video surveillance of the data centres.
- **Redundant, highly available architecture**
24/7 monitoring and defined emergency and recovery procedures.
- **Separated environments**
Development, test and production are strictly separated.

INFRASTRUCTURE CERTIFICATIONS (GCP)

ISO/IEC 27001

ISO/IEC 27017

ISO/IEC 27018

SOC 1 / 2 / 3

BSI C5

Certifications refer to the Google Cloud infrastructure.

ENCRYPTION

Encrypted - in transit and at rest.

IN TRANSIT

TLS 1.2 or higher

All client and inter-service traffic with modern cipher suites. HSTS on all customer-facing endpoints.

AT REST

AES-256

Database, object storage and backups are fully encrypted.

KEYS

Google Cloud KMS

Cryptographic keys managed according to best practice - with automatic rotation.

SECRETS

Secret Manager

API keys and secrets never in source code, IAM-based access with audit logging.

Everyone sees only what they need to see.

- **Role-based access control (RBAC)**

Clear roles such as admin, host, editor and guest - granted on a need-to-know, least-privilege basis.

- **Multi-factor authentication**

MFA is mandatory for all production access by the eventpage.ai team.

- **Single sign-on for enterprise**

SAML 2.0, e.g. with Microsoft Entra ID (Azure AD).

- **Segregation of duties & traceability**

Critical functions are split across roles; permission changes are logged and reviewed regularly.

FOR GUESTS & MEMBERS

Smart Privacy

- Visibility per person: everyone, contacts only or invisible
- Hide your own name on the guest list
- Configurable forms - only the data that is really needed
- Password-protected and invite-only events

Your data stays your data.

TENANT ISOLATION

Logically separated

Customer data is separated by tenant IDs and enforced via row-level security at database level. Cross-tenant access is structurally ruled out.

AUDIT LOGGING

At least 12 months

Sign-ins, permission changes and data exports are kept in a tamper-proof audit log.

PSEUDONYMISATION

Where technically sensible

Identifiers in analytics, logs and AI pipelines are pseudonymised with stable hashes; keys are stored separately.

DATA MINIMISATION

Only what is needed

Purpose-bound collection, configurable fields and automatically enforced deletion and expiry periods.

Prepared, in case something does happen.

≤ 24 h

Recovery point objective

Point-in-time recovery enabled for the last 7 days.

≤ 8 h

Recovery time objective

Full recovery even in the event of a regional outage.

daily

Automated backups

Databases and object storage, encrypted and geo-redundant within the EU.

72 h

Notification under Art. 33 GDPR

Documented incident response process with 24/7 monitoring and on-call rotation.

In addition: a documented disaster recovery plan and regular restore tests.

Data protection is not an add-on. It is our standard.

ART. 28 GDPR

Data processing

Standard data processing agreement (DPA) incl. annexes on data subjects, data categories and instruction channels.

ART. 32 GDPR

TOMs

Documented technical and organisational measures, reviewed at least once a year.

ART. 30 GDPR

Records of processing

Records of processing activities plus a deletion and retention concept.

ART. 44 FF. GDPR

International transfers

Transfer impact assessment, EU standard contractual clauses and EU-U.S. Data Privacy Framework.

EXTERNAL DATA PROTECTION OFFICER

ad hoc datenschutz GmbH, Triptis, Germany (TÜV-certified) - advises on and monitors compliance with GDPR and BDSG.

AI that supports - not decides.

- **No training on customer data**

Personal data is not used to train or fine-tune AI models.

- **Human in the loop**

AI outputs are suggestions. There are no automated decisions without human review.

- **Pseudonymised matchmaking**

Automated processing uses profile IDs instead of real names - only authorised hosts can see the mapping.

- **Transparent providers**

AI features via OpenAI under EU standard contractual clauses, translations via DeepL (Germany).

WHERE AI HELPS AT EVENTPAGE.AI

Create with AI

Create events via chat or PDF briefing

Writing assistant

Emails, landing pages and reminders

Matching engine

Bring guests, sessions and partners together

Smart reminders

Suggest the right reminder timing

SUB-PROCESSORS

Who we work with.

PROVIDER	PURPOSE	PROCESSING LOCATION	LEGAL BASIS
Google Cloud	Cloud hosting & infrastructure	EU, europe-west3 (Frankfurt)*	EU standard contractual clauses
OpenAI	AI features	USA (model inference), EU routing where available	SCC with OpenAI DPA
DeepL	Translation	Germany	DPA under Art. 28 GDPR
Brevo	Email delivery & CRM	France (EU)	DPA under Art. 28 GDPR
HubSpot	CRM & lead management	EU (Frankfurt), Ireland/USA	SCC & EU-U.S. DPF
Stripe	Payment processing	EU (Ireland), US backup	Stripe DPA & EU-U.S. DPF
Twilio	SMS & communication	USA, EU data residency on request	SCC & EU-U.S. DPF
Passcreator	Digital tickets & wallet passes	Germany	DPA under Art. 28 GDPR
Papoo (CCM19)	Cookie consent management	Germany	DPA under Art. 28 GDPR

As of: sub-processor list dated 17 July 2026. * According to the list with US failover. All providers are contractually bound under Art. 28 GDPR.

TESTING & CERTIFICATION

Not just promised - independently tested.

AUGUST 2026



Penetration test

Black-box assessment of the eventpage.ai application by Cognisys Group.

SEPTEMBER 2026



Re-test passed

The vast majority of findings fully remediated; one remaining low-risk item further restricted.

ONGOING



Regular reviews

TOMs, sub-processors and permissions are reviewed at least once a year.

IN PREPARATION



ISO/IEC 27001

Building an ISMS according to ISO 27001 with external support.

We provide the pentest executive summary, TOMs and DPA on request - under NDA if required.

Questions? We will show you everything.

AVAILABLE ON REQUEST

- Data processing agreement (DPA) incl. annexes
- Technical and organisational measures (TOMs)
- Sub-processor list
- Transfer impact assessment (TIA)
- Pentest executive summary incl. re-test
- Deletion and retention concept

YOUR CONTACT



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